

ReQuest (National Interlending)

Sabinet's Interlending Support Service is a complete management system for all Southern African interlibrary loan (ILL) and document delivery activities using the modern, cloud-based WorldShare® platform.

The system facilitates the ILL process between borrowing and lending institutions, making provision for requesting and supplying items, as well as the administrative, statistical and financial functions for returnable and non-returnable items.

This service offers you the following solutions:



A Web interface – you only need an Internet browser



Interlibrary Loan Fee Management (IFM) for consolidation of transaction fees by month



Customisation of individual library policies and partners



Statistical reports available



Requesting, supplying and administrative functions



Since WorldCat®—with over 522 million bibliographic records and more than 3 billion holdings—is the foundation of WorldShare® Interlibrary Loan, you can easily see the resources available from other libraries, borrow directly from them, and share your resources.



Complete management system for all interlibrary loan and document request activities



Mediated and unmediated patron requests

As a ReQuest (National Interlending) participant you can:



Easily track all of your borrowing and lending activities through a single interface



Pay for and be paid for ILL lending charges through IFM



Create customised constant data records to efficiently and quickly complete ILL work forms



Use Article Exchange to supply and receive documents at no charge with a SabiCat subscription

Sabinet

Contact us for more information

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Facilitating *access* to information