

**Tipasa**<sup>®</sup>  
Powered by WorldShare<sup>®</sup>




Simplify the complexities of resource  
**sharing.**

**Tipasa**<sup>®</sup> allows you to manage a high volume of interlibrary loan requests, automate routine borrowing and lending functions, integrate with third-party systems, and provide an enhanced patron experience. You can meet users' needs without requiring heavy IT support, server management, or extensive configuration and training.

**Sabinet**

Facilitating *access* to information

# Let your users think ILL is easy.



Your library users expect you to be able to get them any resource they want, whether you own it or not. They also expect to be able to request, track, and receive items without even entering the library. With a customizable, automated interlibrary loan (ILL) system designed for high-service, high-volume libraries, you can get your users the resources they need to **make breakthroughs possible**. Together with your subscription to ReQuest, you'll gain access to the powerful resource-sharing features which Tipasa® enables.

**Manage your technology without IT support.** Tipasa® is built on the WorldShare® Platform, OCLC's global, cloud-based, interconnected web architecture. This allows you to automatically receive software updates to enhance your workflows, and it makes data sharing between applications easy. Plus, you don't need to rely on your IT department to manage servers and install or upgrade software.

**Meet your users where they are.** Tipasa® allows users to place and monitor requests from anywhere, any time, on any device, without librarian assistance. They can receive customized notifications, and they can access documents as soon as they become available.

**Keep up with ILL when you wear many hats.** Tipasa®'s straightforward interface makes it easy to train new staff and student workers. They can access Tipasa® from any computer with an internet connection, without the need to install additional clients. The interface adapts to the ILL workflows that work best for your library, which simplifies your process for managing and fulfilling requests both from your users and from other libraries.

**Let the system do the work for you.** Tipasa® allows you to automate fulfillment for specific requests based on the rules you set. If a faculty member requests an article that's not available in your library, the request can go unmediated to one of your preferred lenders. That lender can deliver the document directly to your faculty member without the need for you to ever touch the request.

**Connect with other systems.** Tipasa® integrates with the other ILL systems you use—such as RapidILL, Get It Now, and Reprints Desk's Article Galaxy—so you can track and manage all requests in the same interface. If your library uses WorldShare® Management Services (WMS), you can automatically connect ILL workflows with circulation and acquisitions. If your library uses Ex Libris Alma, you can connect ILL to circulation through NCIP.

**Connect with the world's libraries.** With its foundation in WorldCat®, the largest database of information about library collections, Tipasa® links to high-quality bibliographic records and holdings information provided by libraries around the world.

# Provide better service by using better tools.

To learn more about **Tipasa**<sup>®</sup>, visit [www.sabinet.co.za](http://www.sabinet.co.za)



**As a cloud-based, customizable ILL system, Tipasa helps you minimize the time you spend on ILL tasks so you can focus on getting users the resources they need as quickly as possible.**



**A responsive, library-branded patron interface** allows users to place and monitor requests from anywhere with any device. Notifications let them know the moment their request is fulfilled.



**Electronic document delivery** via Article Exchange lets your users securely access the documents they request as soon as they're available. Limits on the document's availability help you stay within copyright guidelines.



**Automated request processing** lightens your workload by automatically pushing user requests to valid lending libraries or a consider-for-purchase queue based on criteria you set.



**Interlibrary Loan Fee Management (IFM)** consolidates your borrowing and lending fees on your monthly invoice.



**OCLC Usage Statistics** give you access to the information you need to demonstrate the value of your ILL services for your internal and external stakeholders.

Contact us for more information

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